# AI Tech Sprint

# IT Questionnaire

**Instructions**

Please provide detailed responses to the following questions, keeping in mind the specific context of your solution’s application within the Veterans Health Administration. Your responses should be clear, concise, and directly address the question, keep responses under 150 words each. Most questions will not need the full amount. Please return in PDF format.

1. Is the solution hosted in the United States and does the data remain in the United States, and do you maintain a business entity in the United States?
2. Are the team members operating the solution located in the United States?
3. FedRAMP certifications for SaaS solutions can take up to 18 months. Should an enterprise contract be awarded in the future, do you have the resources necessary to support the FedRAMP process? Where are you in the FedRAMP process currently? Or, if you are unable to support FedRAMP is your solution able to run in VA cloud environment? Alternatively, if you can't get FedRAMP certified and can't support a VA cloud-based solution, can the solution be hosted in the VA Enterprise Cloud or a FedRAMP authorized cloud service provider.?

1. Describe your experience with, and understanding of, data analytics and leveraging advanced data analytics techniques (machine learning/artificial intelligence/natural language processing) to connect data to outcomes using both real-time and synthetic data.
2. Describe your experience with, and understanding of, clinical workflow and writing progress notes for an electronic medical record.
3. Can you provide the needed information to obtain a VA Authority To Operate (ATO) and any Configuration support required?
4. Can you or will you provide onboarding support for getting users access to the product? Have you planned for future onboarding support? (Customer Success Support Team, “i.e., a product rep sitting on site once a week to support VA integration and adoption.”)
5. Do you have a plan or standard policy for providing future software updates, upgrades, and enhancements?
6. Do all solution components work together seamlessly to achieve the intended functionality or is there a need to integrate different components?
7. Does the solution require significant resources for development and scaling?
8. Can the solution be easily integrated with existing VA systems and processes to include electronic medical records, e.g., VistA or other? If so, describe how.
9. Does the solution currently support single sign-on or multi-factor authentication or can it be configured to support single sign-in or multi-factor authentication? Please clarify which.
10. Do you or will you have continuity of operations plans with duplicative regional sites? If yes, is the failover automated and what is your transfer time?
11. Is the application web-based, mobile-based, or both? Please describe.

**Submission Instructions:**

1. **Prepare Your Document:** Compile your responses in this document. Please use a clear and legible font using a fonts size of 12.
2. **Format and Naming Convention:** Your response should be in this Word document. (.docx). Name your file in the following format: [YourCompanyName]\_AI\_TechSprintProviderBurnout\_IT\_Response.docx.
3. **Include Contact Information:** At the beginning of the document, include your company's name, contact person's name, email address, and phone number. This will ensure we can reach you if there are any follow-up questions or clarifications needed regarding your submission.
4. **Submit your response:** Please email your document as an attachment to [vacotechsprint@va.gov](mailto:vacotechsprint@va.gov). Use the subject line: “AI Tech Sprint IT Submission: [Your Company Name]”.
5. **Deadline:** Submissions must be received no later than February 2, 2024, by 5:00 pm EST. Late submissions will not be considered.

**Confirmation of Receipt:** Upon submission, you will receive an email confirming that we have received your document. If you do not receive a confirmation within 48 hours, please contact us via email.

**Questions and Support:** If you have any questions about the submission process or face technical difficulties, please contact our support team at [vacotechsprint@va.gov](mailto:vacotechsprint@va.gov) for assistance.

Your careful adherence to these instructions is greatly appreciated and will assist in the smooth processing and evaluation of your submission. We look forward to reviewing your innovative solutions and thank you for your participation in the AI Tech Sprint.